

COMPANY'S QUALITY POLICY DOCUMENT

ACSM Agencia Marítima S.L.U. supplies full maritime management services, mainly for DP vessels, cable ships and offshore special purpose vessels, oceanographic and research vessels, managing the operation and maintenance of the ship and its ancillary equipment, the crew and technicians onboard, and supplying full ROV services.

This Quality Policy document has the aim to confirm the ACSM's compromise to follow the quality standards of the ISO 9001:2015 code, in such a way that **all legal, compulsory and contractual requirements are fulfilled as well as those assumed by the company and those of the interested parties.**

ACSM management establishes, records, implements and maintains a quality management system according to the ISO 9001 code, and it constantly improves its efficiency in accordance with this international code. ACSM uses the methodology of risk assessment of processes in order to prevent potential deviations or non-conformities (NC) of the quality **management** system. This enables it to perform the required corrective actions, as well as to start periodical revisions and achieve the necessary improvement on the **service.**

The management shows its commitment to this Policy and ensures its ongoing appropriateness according to the needs and expectations of the concerned parties. Targets are defined so they are measurable and consistent with the principles set forth herein, and they are spread following up its implementation and effectivity. These targets will be geared toward the efficient **implementation** of the system **and** the continuous refinement of the procedures as a base for the reinforcement of our competitive **business** position, the amelioration of the quality and service standards, the improvement of the results, to assure **the conformities** of the requirements, to increase the client's satisfaction, and to comply with the national **and** international regulations and codes applied onboard ships as well as with any other legal **mandatory** requirement (SOLAS, MARPOL, STCW, MLC 2006, etc.). **Where applicable**, we will comply with all the requirements and procedures of ISMS and ISPS codes in coordination with our **clients.**

All personnel will be provided with the proper information, training, and resources in order to keep the quality of the service and thus to satisfy our client's needs and expectations.

This policy is communicated to every level and position of the organization and to all people working on its behalf, being available to all interested parties as appropriate.

Revised by:
Name, Rank, Place and Date

Alicia Adrio
QHSE
Vigo, June 30, 2016

Approved by:
Name, Rank, Place and Date

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Gerente
Vigo, June 30, 2016